

PETROLEUM EMPLOYEES UNION

Founder : **RAJA KULKARNI**
President : **K. H. DASTOOR**

(Regd. No. 1657)
AFFILIATED TO NFPW & INTUC.

Phone : 2418 17 42

E-mail : peumumbai@yahoo.co.in

Website : www.petroleumemployeesunion.com



SINCE : 1954

Date: 23.08.2026

To,

ED – Chief Corporate Logistics

Oil and Natural Gas Corporation Limited

8th Floor, 11 High Office Complex, Mumbai.

Subject: Urgent Demand for Construction of a Separate Canteen and Award of a Separate Catering Contract exclusively for ONGC Employees at Nhava Supply Base.

Respected Sir,

The Union wishes to draw the urgent attention of the Management towards the long-pending and serious issue concerning the canteen facility and catering services at ONGC Nhava Supply Base (NSB).

Nhava Supply Base is a remote and strategically important operational location. At present, approximately **80 ONGC employees, including Direct Employees**, are posted and working at NSB. However, despite repeated representations over many years regarding the inadequate canteen facility, poor food quality, hygiene, infrastructure and catering services, no effective or lasting solution has been provided.

At present, the existing canteen is catering simultaneously to a large and diverse workforce comprising **ONGC Employees, Contractual Workers, Heavy Vehicle Drivers and Cleaners, Vendors, Security Personnel, Transporters, Vessel Crew and other visiting personnel**. The existing infrastructure, kitchen capacity and available canteen staff are clearly inadequate to handle such a substantial inflow of personnel.

As a result, serious compromises are being observed in respect of:

- Food quality and nutritional standards;
- Timely availability and serving of meals;
- Hygiene and cleanliness;
- Seating and other basic infrastructure;
- Quality and efficiency of service; and
- Overall management and monitoring of catering operations.

It is evident that the present arrangement has become unsustainable. The existing Catering Contractors, despite repeated complaints and concerns raised from time to time, have failed to provide services commensurate with the requirements and expectations of

4

ONGC employees. The continued dependence of all categories of personnel on a single overloaded canteen has resulted in ONGC Employees being taken for granted for far too long.

In view of the above, the Union strongly demands that the Management take immediate and time-bound action for:

1. **Construction of a separate and adequately equipped Canteen exclusively for ONGC Employees, including Direct Employees, presently numbering around 80 personnel at Nhava Supply Base;**
2. **Award of a separate Catering Contract exclusively for the said ONGC Employees' Canteen, with clearly defined standards for food quality, hygiene, menu, service, staffing and infrastructure;**
3. Provision of adequate dining space, kitchen facilities, drinking water, refrigeration, cleanliness and other essential amenities suitable for a remote and operational establishment such as NSB; and
4. Establishment of an effective monitoring mechanism involving representatives of the Management and Employees/Union to periodically review the quality and standard of catering services.

The Union firmly believes that **construction of a separate canteen along with a separate and dedicated catering contract is now the only practical and permanent solution to the present deteriorated and potentially catastrophic situation** of the canteen facility at Nhava Supply Base.

We therefore urge the Management to treat this matter with the seriousness and urgency it deserves and initiate the necessary process for implementation of the above demands at the earliest.

Thanking you in anticipation,

Yours faithfully,


Vaibhav M. Lavekar
General Secretary

Copy to :

1. ED – Chief HR Services, ONGC Regional Office, Mumbai, NBP GH, Mumbai.
2. GGM (HR) – Head HR-ER, ONGC Regional Office, Mumbai, NBP GH, Mumbai.
3. CGM – Head Offshore Logistics, 11 High Office Complex, Mumbai.
4. CGM – Head Nhava Supply Base, Offshore Logistics, Mumbai, Nhava.
5. GM (HR) – Head FMG & I/C IR, Regional Office, Mumbai, NBP GH, Mumbai.
6. GM (HR) – Head HR-ER, Nhava Supply Base, Nhava.
7. Secretary – P.E.U. ONGC (W.O.U), Nhava Supply Base, Nhava.