

PETROLEUM EMPLOYEES UNION

(Regd. No. 1657)

AFFILIATED TO NFPW & INTUC.

President : RAJA KULKARNI

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Date : 14.04.2026

To,
ED - Chief HR Services,
Regional Office, ONGC Mumbai.
4th Floor, NBP Green Heights, BKC, Bandra (East), Mumbai – 51.

Subject:- Reminder Request for re-inclusion of "STAR AIR " in SBT portal.

Respected Sir,

Employees performing on/off duty from various cities like Nanded, Solapur, Sangli, Satara, Sindhudurg, Ratnagiri, Kolhapur etc have raised an issue about removal of "Star Airline". Star Air services on the Kolhapur, Nanded–Mumbai etc sector were earlier accessible through the SBT portal. (Also refer to our earlier letter on the subject Dated 04.04.2024)

On taking up the matter with Balmer Lawrie, we were categorically informed that the issue lies with the ONGC management. At the same time, Star Air authorities have also confirmed that booking through the Balmer Lawrie portal is currently not enabled.

It must be understood that Star Air is presently the only airline operating from Nanded. The **Nanded–Mumbai route** is a critical connectivity lifeline for not just Nanded but also adjoining districts such as Parbhani, Latur, Hingoli etc.; similar situation is with the **Kolhapur – Mumbai route**. The current situation has effectively disrupted access to this essential service, causing significant inconvenience, delays, and operational challenges.

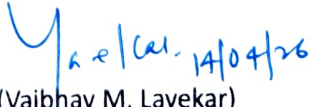
The absence of any alternative airline and the lack of a booking mechanism through the designated portal have created a highly unsatisfactory and untenable situation.

In view of the above, we firmly request your kind authority to:

- ❖ Take up the issue on top priority with Balmer Lawrie and STAR AIR.
- ❖ Identify and resolve the root cause of this disruption without further delay.
- ❖ Ensure immediate restoration of Star Air booking services on the Balmer Lawrie portal.

Thanking you in anticipation.

Yours faithfully,


(Vaibhav M. Lavekar)
General Secretary

Copy to :

1. GM (HR) – Head FMG & I/C IR, ONGC (W.O.U.), NBPGH, BKC, Mumbai- 51.

Founder: RAJA KULKARNI
President: K. H. DASTOOR

(Regd. No. 1657)
AFFILIATED TO NEPW & INTUC

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SINCE: 1954

Date: 04.04.2024

To
GGM (Logistic) - HRO WOU
ONGC, NBP, GH, Mumbai.

Sub: Inclusion of Airways 'STAR AIR' in our SBT ticket booking site.

Respected Sir,

I am writing to request the inclusion of STAR AIR airways between Kolhapur and Mumbai on our SBT ticket booking site. As there are frequent travellers on this route, there is a lack of options for flights and the current options are not very convenient. Their timing of the flight is also very convenient which allows the On/Off duty employees to Sign in and Sign off for offshore duty by saving time and reaching home the same day thus reducing the financial burden on the Organisation for Hotel stay.

I believe that the inclusion of STAR AIR on our ticket booking site will benefit many employees who frequently travel between Kolhapur and Mumbai for ON/OFF duty. It will provide them with a reliable and convenient option for their travels.

I request you to initiate the process for selecting airlines to be featured on our SBT site, and strongly believe that STAR AIR perfectly fits all the criteria for being included. They have a good safety record, efficient services, and affordable prices.

I kindly request you to consider the request and include STAR AIR as an option for the Kolhapur-Mumbai route on our ticket booking site. I am sure that this decision will be greatly appreciated by many employees.

Thanking you and looking forward to your positive response.

Yours Respectfully,



Santosh J. Patil
(General Secretary)

Copy to : CGM (HR), ONGC, NBP.