

PETROLEUM EMPLOYEES UNION

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To
ED – Chief HR Services
ONGC, NBP, BKC,
Bandra, Mumbai.

Subject: Request for Consideration Regarding Hospital Empanelment In Maharashtra

Respected Sir,

As a responsible and recognized union of WOU, which contributes more than 80% of the total profit before tax (PBT) of the Organization, we would like to bring your kind attention to some issues that were overlooked in the SOP for the empanelment of hospitals, released on 01.12.2025.

In the Mumbai region, many employees are stationed in various parts of Maharashtra and perform on/off duty shifts. Therefore, the empanelment of hospitals in different regions, such as Nashik (for North Maharashtra), Kolhapur (for West Maharashtra), Amravati (for parts of Vidarbha), Maratha Wada, Kokan, etc., is essential to cater to the healthcare needs of both employees and retired employees.

The maximum number of hospitals that can be empanelled is currently insufficient, particularly for the Mumbai region. Considering that only 45 hospitals can be empanelled under the Mumbai region, which includes all of Maharashtra, this number is relatively low compared to the hospitals empanelled in all over states of ONGC.

It is important to understand that, in most other regions, employees generally reside near the offices or plants, and thus the empanelment of hospitals within these cities is sufficient to meet their healthcare needs. However, the situation in the Mumbai region is different. Hospitals in and around Mumbai Suburban areas are essential to cater to the requirements of employees working in the offices. Hospitals in Panvel are required to cater to the needs of employees from institutes and well logging/engineering services etc., while hospitals in Uran are needed for employees posted at the Uran plant. Furthermore, hospitals in major cities such as Nashik, Satara, Kolhapur, Dhule, Jalgoan, Nagpur, Pune, Nanded, Chhatrapati Sambhaji Nagar, Amravati, etc., are crucial to meet the healthcare needs of offshore employees who contribute significantly to the Organization's overall success.


In light of the above, we kindly request the following revisions to the SOP for hospital empanelment (and we may raise further concerns as issues arise during its implementation):

1. Kindly increase the maximum number of hospitals that can be empanelled under the Mumbai region.
2. Kindly include additional hospitals from regions like Nashik, Kolhapur, and Amravati, in addition to the current cities of Nagpur, Pune, and Chhatrapati Sambhaji Nagar.
3. Also kindly empanelled Hospital from various district / Zone-wise as mentioned above.
4. It is mandatory to complete PME after every 2 years for offshore employees, allowing PME from every empanelled hospital from Maharashtra which will helpful to offshore employees and also save significant cost for hotel stay for Organization.

It is important to mention that employees have been waiting for the empanelment of additional hospitals from the Nashik region, the Kolhapur region for a long time and other Districts also, for which documents are already submitted. Please refer to our various earlier correspondence in this regard, it kindly requested to expedite the empanelment process for this hospitals on fast track basis and empanelment other district of Maharashtra as soon as possible.

We kindly request that you do the needful.
Thanking you,

Yours faithfully,


(Santosh J Patil)
General Secretary

Copy to: Director (HR), ONGC, N.Delhi
ED- Chief ER, ONGC, N.Delhi
GM(MS), I/C Medical Mumbai.
GM(HR), I/C IR, Mumbai.