

PETROLEUM EMPLOYEES UNION

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SINCE : 1954

Date: 06.05.2022

To,
Chief Drilling Services (SW),
ONGC, 11 High,
Dharavi, Mumbai.

Sub: Replacement of catering contractor M/s. Saraf Corporation – Rig Sagar Jyoti

Respected Sir,

It is again very regretful to write to the ONGC Management on the replacement of catering contractor M/s.Saraf Corporation. The matter is reference to the letter dated 29.04.2022 regarding the poor service provided by M/s. Saraf Corporation to the crew of BPA platform and other western offshore installations. This time it is the employees from Rig Sagar Jyoti suffering from substandard service provided by the catering contractor. Please refer to the attached letter of complaint raised by Rig Sagar Jyoti employees which is self-explanatory.

Once again we would like to bring to the notice of ONGC Management the discontentment amongst the employees for the poor catering service which leads to serious health issue which may rise due to unhygienic food and housekeeping. In context to the earlier serious written complaint by BPA platform and now from Rig Sagar Jyoti, management should take an immediate action by replacing catering contractor M/s. Saraf Corporation for its poor service.

Thanking You,

Yours faithfully,

(Santosh J. Patil)
General Secretary

Copy to :

1. ED- HRO, WOU, NBP, Green Height, Mumbai.
2. ED- Head Drilling Services (SW), 11 High, Mumbai.
3. GGM(D) - LM- Drilling Services (SW), 11 High, Mumbai.
4. Rig Manager – S/Joyti, 11 High, Mumbai.
5. CGM(HR) – I/C HR-ER Services, 11 High, Mumbai.
6. CGM(HR) – I/C IR, NBP, Mumbai.

Date:-26.04.2022

To,
Rig Manager
Sagar Jyoti

Sub: - Issues related Saraf Catering Services

Rig crew at Rig Sagar Jyoti facing serious issues related to catering since long. We have raised multiple complaints in complaint book for proper supply of food box and manpower (as mentioned in previous letter dated 05.02.2022), but there is no action taken by Saraf catering services. As we are working away from home in **harsh environment** and basic quality food in minimum necessity.

Following are pending issues:-

- 1) Insufficient quantity of food items in every food box.
- 2) Every Food Box delayed by 3-4 days and due to this every month we get one food box short.
- 2) Toiletry kits delayed by 2-3 months and in every Kit 2-3 items were short.
- 3) Despite repeated follow-ups, fruits were always in insufficient quantity due to short supply from base. Seasonal fruits were not provided.
- 4) Catering never have stock of Drinking water and nonperishable items for 15 days.
- 5) Despite repeated complaints, food not prepared as per Menu decided by food committee.
- 6) Housekeeping of mess and accommodation is very poor. Cockroaches and flies found everywhere.
- 7) Pest controller is not PCI approved. And overall staff is unexperienced.
- 8) Cooking utensils not changed since last drydock (2018).

Sub:- Issues related Saraf Catering Services

1]	SHRIKANT KAKAD	Shri
2.	VITAY BAHADUR SINGH.	Vitay
3	KUMARAVEL M (10/6/2019)	M. Kumaravel
4	VIKAS K. NIKAM	Vikas
5	Prashil A. Pillewan	Prashil
6	TUSHAR S. MALI	Tushar
7	P. Andia rengaraja	Andia
8	NITIN C. PATEL ५१३	Nitin
9	S. A. DHANU	S. A. Dhanu
10	LALIT B TAWADE (१०००१९)	Lalit
11	Nasir Bagdadi	Nasir
12	S. M. Samud	S. M. Samud
13	Rajesh G. Khandzode	Rajesh
14	H. R. Meera	H. R. Meera
15	MAHENDRA BHUKTAR	Mahendra
16	Prem Sagar	Prem Sagar
17	ANURAG MAHESHWARI	Anurag
18	PARTIKSHIT S. MALI	Partikshit
19	Kamlesh P. Dakare	Kamlesh
20	Pravin N Kadam	Pravin
21	Prabhakar S. mind	Prabhakar
22	Nilesh Nanduzkar	Nilesh
23	SURESH . H. PATIL	S. H. Patil
24	S. L. Shinde	S. L. Shinde
25	VJNAYAK S. MESHRAM	V. J. Mesram
26	Shaikh Ziyaoddin Zaimuddin	Shaikh
27	Rajesh C. Kodar	Rajesh
28	Akshay W. Gavand	Akshay
29	MANGESH C. CHAVAN	Mangesh
30	M. B. Parkar	M. B. Parkar
31	M. G. Jodher	M. G. Jodher

