

# PETROLEUM EMPLOYEES UNION

Founder : **RAJA KULKARNI**  
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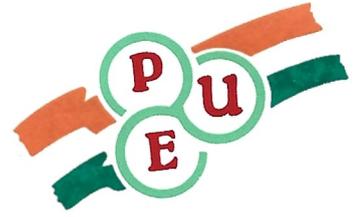
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SINCE : 1954

Date : 26.03.2022

**ED – HRO,**  
ONGC, WOU  
Mumbai.

Subject: - **Issues regarding better communication facilities at all Offshore Installation WOU.**

***Respected Sir,***

Working far away from the shore and family is very stressful task and if communication facilities are poor then stress increases by many folds. In this era where everything is digital and online presence is very much essential for personal, professional and social life, our most of the oil solders are facing problems to even file work related claims, have not clear voice communication with the family due to poor communication facilities at offshore locations. Very slow internet speed and IP phones frequently going in registration mode, very bad voice quality with a frequent call drop on telephone lines is really frustrating for oil solders.

As per our information C-band communication infrastructure on some of our own rigs are disturbed during cyclone Taukte because of which C-band communication is not available. In this scenario we are only dependent on KU-Band communication system for communication. It is important to mention here that "KU-Band" communication system is highly unreliable in monsoon time as it gets badly affected in cloudy, rainy weather. So, we request you to do the needful to make C-band system operational.

Providing Wi-Fi connectivity in living quarters and upgrading to HD tv channels for TV rooms in offshore locations is not a luxury but a necessity. These kinds of basic things are available at even a small charter rigs too. It is not a big deal for Maharatna Organization like ONGC to provide such a basic necessity for its oil solders who are posted in offshore away from their families.

It is requested to look into the matter, directing Infocom sections for early action.

Thanking you with anticipation.

Yours faithfully,

(Santosh J. Patil)  
General Secretary

Copy to : Chief Drilling Services – SW / DW, ONGC, 11 High.  
Asset Manager – MH / B&S / NH, ONGC, V.Bhavan.  
In-Charge Infocom – RO / MH/B&S/NH/Services, ONGC, Mumbai.  
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