

PETROLEUM EMPLOYEES UNION

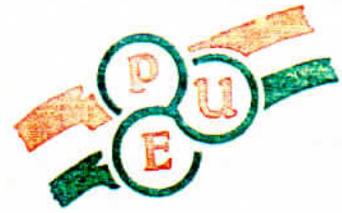
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SINCE : 1954

Date: 23.07.2021

To,

GGM-HRO,
WOU,
ONGC,
Mumbai.

Sub : Deteriorating Services by Hotel Lemon Tree

Dear Sir,

This regarding various complaints received by the offshore going employees, who are quarantine at Hotel Lemon Tree before going to offshore duty. Some of them are listed below:

1. Service and quality of food is decreasing day by day.
2. Cold food including soup is provided in all the meals.
3. Quantity provided in the soup is very less.
4. After repeated reminders, items are changed only for those employees who complain of the same; otherwise the items are same in all the meals.
5. No attention is paid to the ONGC employees.
6. Any items, if ordered, take 1-2 hrs. to receive.

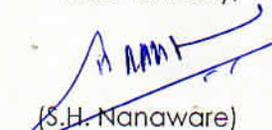
This is increasing additional mental stress and unnecessary pain to offshore going employees, in addition to their 7 days quarantine period.

In view of above, you are requested to kindly instruct the hotel management to improve the quality of food and services. At the same time, we also request you to reduce the hotel quarantine period by 3 days or less, sending the employees to offshore after RT-PCR test and report thereafter. This will not only reduce the pain faced by the employees for the above mentioned issues, but, will also make them work in better way at offshore.

We hope you will look into the above issues urgently and suggestion given by us will also be taken care off.

Thanking you,

Yours faithfully,


(S.H. Nanaware)
General Secretary

Copy to:

1. All Key Executives
2. DGM (HR)-I/C IR, WOU, ONGC, NBPGH.